

# Return & Refund Policy

---

## Simple to understand Return & Refund Policy

Thank you for shopping at Century 21 Technologies Ltd.  
If you are not entirely satisfied with your purchase, we're always here to help you.

### **Returns**

If you wish to return your item then you must notify us within 14 days of receiving your item.  
You will have a further 14 days to return your item to us.  
This gives a maximum time of 28 days from receipt and the return of item.  
To be eligible for a return, your item must be unused and in the same condition that you received it.  
Your item must be in the original packaging.  
Your item needs to have the receipt or proof of purchase.

### **Refunds**

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your account and advise the date that you are likely to receive the returned monies. This should take no more than 14 days.

### **Shipping**

You will be responsible for the cost of shipping your item back to us. Shipping costs are non-refundable.  
If we arrange the return of the item then the cost of return shipping will be deducted from your refund.

### **Contact Us**

If you have any questions on how to return your item to us, contact us using [info@century21technologies.co.uk](mailto:info@century21technologies.co.uk) or alternatively give us a call on 01234 861974

Useful information for the consumer-  
<https://www.gov.uk/accepting-returns-and-giving-refunds>